

UNITED STATES OF AMERICA
DEPARTMENT OF TRANSPORTATION
FEDERAL AVIATION ADMINISTRATION

Air Agency Certificate

Number HEFR202K

This certificate is issued to

H.E.R.O.S., INC

whose business address is
560 NORTH 54TH STREET, SUITE #9
CHANDLER, ARIZONA 85226

*upon finding that its organization complies in all respects
with the requirements of the Federal Aviation Regulations
relating to the establishment of an Air Agency, and is
empowered to operate an approved* REPAIR STATION

with the following ratings:
LIMITED ACCESSORY
LIMITED ENGINE
LIMITED NDT

*This certificate, unless canceled, suspended, or revoked,
shall continue in effect* INDEFINITELY

By direction of the Administrator

Date issued:

DECEMBER 13, 1988
REISSUED: AUGUST 25, 2021

JOHN J. HILES
MANAGER, AFG-SDL-FSDO-07

This Certificate is not Transferable, AND ANY MAJOR CHANGE IN THE BASIC FACILITIES, OR IN THE LOCATION THEREOF,
SHALL BE IMMEDIATELY REPORTED TO THE APPROPRIATE REGIONAL OFFICE OF THE FEDERAL AVIATION ADMINISTRATION

Any alteration of this certificate is punishable by a fine of not exceeding \$1,000, or imprisonment not exceeding 3 years, or both

Table of Contents

Part A

	HQ CONTROL DATE	EFFECTIVE DATE	AMENDMENT NUMBER
001 Issuance and Applicability	02/11/2016	08/24/2021	14
002 Definitions and Abbreviations	12/14/2017	08/24/2021	13
003 Ratings and Limitations	04/03/2017	08/24/2021	16
004 Summary of Special Authorizations and Limitations	09/23/1998	08/24/2021	10
007 Designated Persons	12/19/2006	08/24/2021	19
449 Antidrug and Alcohol Misuse Prevention Program	07/17/2009	08/24/2021	9

Table of Contents

Part D

	HQ CONTROL DATE	EFFECTIVE DATE	AMENDMENT NUMBER
100 Work to be Performed at a Place Other Than the Repair Station Fixed Location(s)	11/16/2004	08/24/2021	1

A001 . Issuance and Applicability

HQ Control: 02/11/2016

HQ Revision: 05e

a. These operations specifications are issued to H.E.R.O.S., Inc., a Repair Station located in the United States, pursuant to 14 CFR Part 145, § 145.53. The repair station certificate holder shall conduct operations in accordance with 14 CFR Part 145 and these operations specifications.

The certificate holder's address:

Fixed Location:
560 North 54th Street
Suite #9
Chandler, Arizona 85226

b. The holder of these operations specifications is the holder of certificate number HEFR202K and shall hereafter be referred to as the "certificate holder".

c. These operations specifications are issued as part of this repair station certificate and are in effect as of the date approval is effective. This certificate and these operations specifications shall remain in effect until the certificate for a repair station that is located in the United States is surrendered, suspended, or revoked.

d. The repair station specified on these operations specifications and located within the United States performs maintenance and/or an alteration of aircraft and/or aeronautical products to be installed on aircraft under the terms and conditions of the U.S./EU Safety Agreement, Annex 2, Maintenance, between the FAA and the EU.

e. The certificate holder is authorized to use only the business name which appears on the certificate to conduct the operations described in subparagraph a.

None

Delegated authorities: None

1. The Certificate Holder applies for the Operations in this paragraph.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Michael G Moyer on behalf of Charles E Baxter, Principal
Avionics Inspector (WP07)

[1] SUPPORT INFO: Change in Location

[2] EFFECTIVE DATE: 8/24/2021, [3] AMENDMENT #: 14

DATE: 2021.08.24 18:06:56 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.



08-26-2021

Heros Kajberouni, President and General Manager

Date

A002 . Definitions and Abbreviations

HQ Control: 12/14/2017

HQ Revision: 05d

Unless otherwise defined in these operations specifications, all words, phrases, definitions, and abbreviations have identical meanings to those used in 14 CFR and 49 U.S.C., as cited in Public Law 103-272, as amended. Additionally, the definitions listed below are applicable to operations conducted in accordance with these operations specifications.

BASA	The Bilateral Aviation Safety Agreement (BASA) is an executive agreement concluded between the United States and a foreign country for the purpose of promoting aviation safety; also known as an Agreement for the Promotion of Aviation Safety.
Certificate Holder	In these operations specifications, the term "certificate holder" means the holder of the repair station certificate described in these operations specifications in Part A paragraph A001 and any of its officers, employees, or agents used in the conduct of operations under this certificate.
CAAS	Civil Aviation Authority of Singapore
CFR	Code of Federal Regulations
Class Rating	As used with respect to the certification, ratings, privileges of airframes, powerplants, propellers, radios, instruments, and accessories within a category having similar operating characteristics.
EASA	European Aviation Safety Agency
EASA Accountable Manager	The manager who has corporate authority for ensuring that all maintenance required by the customer can be financed and carried out to the standard required by the EASA full-member Authority.
EU	European Union
Exemption	An authorization that permits an alternate means of compliance with a specific CFR. The exemption must meet the procedural requirements of 14 CFR Part 11.
FOCA	Federal Office of Civil Aviation
FAA Accountable Manager	A person designated by the certificated repair station who is responsible for and has authority over all repair station operations that are conducted under 14 CFR Part 145, including ensuring that the repair station's personnel follow the regulations and serving as the primary contact with the FAA.

Geographic Authorization	Authorization provided to a repair station located outside the United States to perform maintenance support under contract for a U.S. air carrier (or an operator of U.S.- registered aircraft under 14 CFR Part 129) at a location other than the repair station's main facility. A geographic authorization is issued by the FAA to respond to a U.S. air carrier's or Part 129 foreign operator's need for maintenance at a station where the frequency and scope of that maintenance does not warrant permanently staffing and equipping the station for its accomplishment.
Limited Rating	A rating issued to repair stations for the performance of maintenance on particular makes and models of airframes, powerplants, propellers, radios, instruments, accessories, and/or parts.
Limited Ratings - Specialized Services	Rating issued for a special maintenance function when the function is performed in accordance with a specification approved by the Administrator.
Line Maintenance	Any unscheduled maintenance resulting from unforeseen events, or scheduled checks where certain servicing and/or inspections do not require specialized training, equipment, or facilities.
MAG	The Maintenance Annex Guidance (MAG) defines the process that the FAA and EASA undertake in the inspection, findings of compliance certification, and monitoring of repair stations, as well as their joint cooperation in quality assurance and standardization activities in support of the EASA Agreement, Annex 2, Maintenance. The term Maintenance Agreement Guidance (MAG) defines the processes and activities applicable to a specific country under an MIP, and is not associated with the EASA Agreement.
Maintenance	The inspection, overhaul, repair, preservation, and replacement of parts, but excludes preventive maintenance.
U.S./EU Aviation Safety Agreement, Annex 2, Maintenance	Annex 2 covers the reciprocal acceptance of findings of compliance, approvals, documentation and technical assistance regarding approvals and the monitoring of repair stations/maintenance organizations.
MIP	Maintenance Implementation Procedures (MIP) are procedures for implementing the provisions of a BASA that apply to maintenance performed under 14 CFR Part 145, Section 145.53(b).
MOE	A maintenance organization exposition (MOE) pertains to procedural manuals used by maintenance organizations certificated by a foreign country. The MOE along with the FAA Supplement, sets forth the structure and procedures of the repair station to meet the requirements of 14 CFR Part 145 under a MIP.

**Preventive
Maintenance**

As defined in 14 CFR part 1 and part 43 appendix A,
subparagraph (c).

QCM

Quality Control Manual

**Repair Station located
in the United States**

A FAA certificated repair station located in the United States.

**Repair Station located
outside the United
States**

A FAA certificated repair station located outside of the United States.

RSM

Repair Station Manual

1. The Certificate Holder applies for the Operations in this paragraph.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Michael G Moyer, Principal Maintenance Inspector (WP07)

[1] SUPPORT INFO: Change in Location

[2] EFFECTIVE DATE: 8/24/2021, [3] AMENDMENT #: 13

DATE: 2021.08.24 18:08:30 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

08-26-2021

Heros Kajberouni, President and General Manager Date

A003 . Ratings and Limitations

HQ Control: 04/03/2017

HQ Revision: 01a

The certificate holder is authorized the following Ratings and/or Limitations:

Class Ratings

None Authorized

Limited Ratings

<u>Rating</u>	<u>Manufacturer</u>	<u>Make/Model</u>	<u>Limitations</u>
Engines	Rolls-Royce	Engine Models: M250-B17 Series M250-C18 Series M250-C20 Series T63-A-720 M250-C30 Series (Excludes M250-C30R/3D) M250-C40B Series M250-C47B M250-C47B/8 M250-C47M.	Includes Rated Engines: Fuel Nozzle, Anti Ice Valves and Compressor Bleed Valves
Accessories	See Limitations	See Limitations	Limited to Mechanical Accessories
	Eaton	Fuel Pump Models: 386500-4 386500-5 388100-5 394400 Series	None
	Hamilton Standard / Hamilton Sundstrand / Goodyear / UTC Aerospace	Fuel Pump Models: 5004506 024918-107 5002395C 5002395D	None
	Honeywell	Check Valve Models: 2524429-3 / 6873599 2524502-1 / 6876557	None

Operations Specifications

<u>Rating</u>	<u>Manufacturer</u>	<u>Make/Model</u>	<u>Limitations</u>
	Honeywell	Turbine Engine Main Fuel Control Models: DP-D3 DP-M1 DP-P2	None
	Honeywell	Power Turbine Governor Models: AL-AA1 AL-AA2 AL-AC1 AL-AC3 AL-AD1 AL-AD2 AL-L3 AL-L4	None
	Honeywell / Allied Signal /Bendix	Governor and Gas Turbine Fuel Control Models: DP-N2 DP-T3 DP-V1	None
Nondestructive Inspection, Testing, and Processing	See Limitations	See Limitations	Liquid Penetrant Inspection (PT): Shall be in accordance with ASTM 1417 as revised for Type 1, Method A, Sensitivity Level 2 and Type 1, Method D, Sensitivity Level 4 or as contained in a Civil or Military Specification.
	See Limitations	See Limitations	Magnetic Particle Inspection (MT): Shall be in accordance with ASTM 1444 as revised or as contained in a Civil or Military Specification.

Limited Ratings - Specialized Services

<u>Rating</u>	<u>Specifications</u>	<u>Limitations</u>
None Authorized		

1. The Certificate Holder applies for the Operations in this paragraph.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Michael G Moyer, Principal Maintenance Inspector (WP07)
[1] SUPPORT INFO: Change in Location & updating ratings & limitations
[2] EFFECTIVE DATE: 8/24/2021, [3] AMENDMENT #: 16
DATE: 2021.08.24 18:10:11 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Heros Kajberouni

09-26-2021

Heros Kajberouni, President and General Manager Date

A004 . Summary of Special Authorizations and Limitations

HQ Control: 09/23/1998

HQ Revision: 010

a. The certificate holder, in accordance with the reference paragraphs, is authorized to:

	Reference Paragraphs
Conduct operations choosing to have an antidrug and alcohol misuse prevention program.	A449
Perform work, excluding continuous operations, at additional locations other than at its primary Fixed Location.	D100

b. The certificate holder is *not authorized* and *shall not*:

	Reference Paragraphs
Use Exemptions.	A005
Use an acceptable electronic recordkeeping system, electronic/digital signature, and/or electronic media.	A025
Perform maintenance with ratings for repair stations located outside the United States under a Bilateral Aviation Safety Agreement with Maintenance Provisions.	A060
Perform work, including continuous operations, at additional locations other than at its primary fixed location.	A101
Perform maintenance in accordance with foreign repair station geographic authorizations.	B050
Perform line maintenance for cert. holders conducting operations under Parts 121 and 135 and for foreign carriers/persons operating non-U.S.-registered aircraft in common carriage under Part 129, apart from D100 which authorizes that work away from station.	D107

1. The Certificate Holder applies for the Operations in this paragraph.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Michael G Moyer, Principal Maintenance Inspector (WP07)

[1] SUPPORT INFO: Change in location

[2] EFFECTIVE DATE: 8/24/2021, [3] AMENDMENT #: 10

DATE: 2021.08.24 18:11:21 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Heros Kajberouni

08-26-2021

Heros Kajberouni, President and General Manager Date

A007 . Designated Persons

HQ Control: 12/19/2006

HQ Revision: 030

- a. The personnel listed in the following table are designated to officially apply for and receive operations specifications for the certificate holder indicated below.

Table 1 – Designated Persons to Apply for and Receive Authorizations

Title	Name	Parts Authorized
Agent for Service	Kajberouni, Heros	A,D
FAA Accountable Manager, 145 / President and General Manager	Kajberouni, Heros	A,D
EASA Accountable Manager, 145	Kajberouni, Heros	A,D

- b. The following personnel listed in Table 2 are designated by the certificate holder to receive Information for Operators (INFO) messages for the certificate holder as indicated below. A receipt for the information by an operator or person is not required.

Table 2 – Designated to Receive INFO Messages

Name	Email Address	Telephone No.	Type of Information to Receive
Heros Kajberouni	herosk@herosinc.com	818 265 9730	ALL

1. The Certificate Holder applies for the Operations in this paragraph.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Michael G Moyer, Principal Maintenance Inspector (WP07)

[1] SUPPORT INFO: Change in Location

[2] EFFECTIVE DATE: 8/24/2021, [3] AMENDMENT #: 19

DATE: 2021.08.24 18:13:01 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Heros Kajberouni

08-26-2021

Heros Kajberouni, President and General Manager Date

A449 . Antidrug and Alcohol Misuse Prevention Program

HQ Control: 07/17/2009

HQ Revision: 00a

- a. The Part 145 repair station certificate holder has elected to implement an Antidrug and Alcohol Misuse Prevention Program, because the certificate holder performs safety-sensitive functions for a 14 CFR Part 121, and 135 certificate holder and/or for a 14 CFR Part 91 operator conducting operations under Section 91.147.
- b. The certificate holder certifies that it will comply with the requirements of 14 CFR Part 120 and 49 CFR Part 40 for its Antidrug and Alcohol Misuse Prevention Program.
- c. Antidrug and Alcohol Misuse Prevention Program records are maintained and available for inspection by the FAA's Drug Abatement Compliance and Enforcement Inspectors at the location listed in Table 1 below:

Table 1

Location & Telephone of Antidrug and Alcohol Misuse Prevention Program Records:	
Telephone Number:	A1 (866)503-5802
Address:	H.E.R.O.S.
Address:	560 North 54th Street, Suite #9 Suite #9
City:	Chandler
State:	AZ
Zip code:	85226

d. Limitations and Provisions.

- (1) Antidrug and Alcohol Misuse Prevention Program inspections and enforcement activity will be conducted by the Drug Abatement Division. Questions regarding these programs should be directed to the Drug Abatement Division.
- (2) The certificate holder is responsible for updating this operations specification when any of the following changes occur:
 - (a) Location or phone number where the Antidrug and Alcohol Misuse Prevention Program Records are kept.
 - (b) If the certificate holder's number of safety-sensitive employees goes to 50 and above, or falls below 50 safety-sensitive employees.
- (3) The certificate holder with 50 or more employees performing a safety-sensitive function on January 1 of the calendar year must submit an annual report to the Drug Abatement Division of the FAA.
- (4) The certificate holder with fewer than 50 employees performing a safety-sensitive function on January 1 of any calendar year must submit an annual report upon request of the Administrator, as specified in the regulations.

1. The Certificate Holder applies for the Operations in this paragraph.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Michael G Moyer, Principal Maintenance Inspector (WP07)

[1] SUPPORT INFO: Change in Location

[2] EFFECTIVE DATE: 8/24/2021, [3] AMENDMENT #: 9

DATE: 2021.08.24 18:14:21 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

A handwritten signature in blue ink, appearing to read "Heros Kajberouni".

09-26-2021

Heros Kajberouni, President and General Manager Date

D100 . Work to be Performed at a Place Other Than the Repair Station Fixed Location(s) HQ Control: 11/16/2004
HQ Revision: 050

- a. The certificate holder may perform work at a place other than its Fixed Location (as listed in paragraph A001, and paragraph A101 if issued, of these operations specifications) provided it has the facilities, material, equipment and technical personnel to perform the work authorized in the following table.

Table 1

Work Authorized	Repair Stations Manual References	Quality Control Manual References
For Work Authorized by Ratings	RSM/QCM Section 8	RSM/QCM Section 8

- b. The certificate holder **may not** perform **continuous** operation at a facility other than the station's Fixed Location listed in paragraph A001, and paragraph A101 if issued.
- c. Line Stations. Privileges of a line station, as set forth by the EASA certificate and scope of work and located within the country where the main facility is domiciled are listed in Table 1 are authorized.
- d. Work may be due to a special circumstance or on a recurring basis. If on a recurring basis, the repair station must have procedures in its manual.

1. The Certificate Holder applies for the Operations in this paragraph.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by Michael G Moyer, Principal Maintenance Inspector (WP07)
[1] SUPPORT INFO: Chang in Location
[2] EFFECTIVE DATE: 8/24/2021, [3] AMENDMENT #: 1
DATE: 2021.08.24 18:15:32 -05:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

09-26-2021

Heros Kajberouni, President and General Manager Date