



Velocity Aerospace Distribution Return Policy

Effective January 01, 2018

New Parts

Any returns must be accompanied with a return authorization form.

- Parts that are not considered for return
 - Parts quoted as non-cancelable or non-returnable
 - Parts installed on an aircraft
 - Shelf life items
 - Electronical components
 - Drop Ship orders
 - Parts under \$25
- RMA is valid for 15 days from the RMA issuance.
- Parts must be returned in their original packaging with certification provided at the time of shipping, parts packed improperly and/or damaged during shipping will be returned to the buyer at the buyer's expense. Parts received without original paperwork will be returned at the buyer's expense.
- Returns should be returned as prepay freight in undamaged condition. Airway and bill of lading must be marked "freight prepaid".
- All returns are subject to a 25% re-stocking fee upon acceptance. Fee may be subject to change per manufacturer return policy.
- Copy of RMA document should be placed on the outside of the box(es) and a copy inside the box(es).

Warranty Parts

- Parts considered for warranty return are subject to inspection and acceptance by the manufacturer. Part must be accompanied with a return material authorization form with warranty notation
- Warranty items should be shipped as freight pre-paid and in undamaged condition
- Please do note discrepancy and/or damage. If any flight time did take place it must be noted.

Any parts returned without prior authorization will not be processed and returns not meeting the above requirements will be returned freight collect to the customer. This is a guideline and may be changes at any time without notice. It does not imply a contract with Velocity Aerospace.

For additional information please contact your Sales Representative at 818-333-5600