



Terms and Conditions

Exchange Policy:

Exchange prices are based on the customer returning a repairable core of the same part number. Precision Aero Technology (PAT) reserves the option to reject any returned units that have been damaged from abnormal causes, such as fire, crash, submersion, cannibalizations, unauthorized repair or excessive wear. Units found to be economically non-repairable will be returned. The customer will have the opportunity to send a suitable core or the core charge will apply as originally invoiced. Cost of any repair above normal charges which is found, either at the time of the exchange or latter during overhaul, will be billed in addition to the exchange price. If an acceptable core is not received within thirty (30) days of date of invoice, the applicable core charge will be due. If an acceptable core is received more than thirty (30) days past the date of invoice. PAT reserves the right to credit the core charge less a 20% late fee.

Warranty Policy:

Precision Aero Technology (PAT) warrants each instrument or aircraft accessory to be free from defects in material and workmanship under normal usage, providing installation and handling have been conducted in a professional manner. PAT warrants all instrument exchanges and overhauls for one (1) year or three hundred (300) hours of operation, whichever comes first. The defective unit will be repaired or replaced at PAT's discretion once the unit is returned and the malfunction is verified. After the repair or replacement, the item will retain the unused portion of the original warranty. That warranty will be void if seals are broken. Warranty will be void on vacuum gyros if foreign matter, such as carbon or oil, is found upon disassembly.

Limitation of Warranty:

The above warranty shall be the sole and exclusive remedy. The foregoing warranty is limited and exclusive. PAT makes no other warranty, expressed or implied, of merchantability or fitness for a particular purpose. In no event will PAT be liable for resultant damage, loss or use, or consequential damages.

Return Policy:

Any unit purchases from PAT may be returned for credit, in its original unopened packaging, via appropriate shipping methods within thirty (30) days of the purchase at its original price less a 20% restocking fee. The purchase price of any unopened unit returned after this period and up to the first sixty (60) days after the initial sale may be credited to the customer's account less a 25% restocking fee. PAT reserves the option to deduct an additional 25% for each additional thirty- (30) day period the customer keeps the unopened unit. If the unit is purchased from a third-party vendor by PAT on behalf of the customer, PAT reserves the option to invoice the customer for any restock fees charged by the third-party vendor. PAT reserves the option to invoice the customer for costs incurred in the re-certification of any unit returned for credit. If any unit returned for claimed warranty is found to be functional with no



defects, PAT reserves the option to invoice the customer for cost incurred in the re-certification of that unit.

Terms of Sale:

Precision Aero Technology fully complies with all U.S. export control regulations, including the International Traffic in Arms Regulations (ITAR) and the Export Administration Regulations (EAR).

As a Term of Sale, Precision Aero Technology requires its customers to use reasonable efforts to cooperate with, and assist, Precision Aero Technology in the correct identification and classification of items provided by the customer or manufactured to customer's requirements, designs and/or specifications, which may be subject to U.S. export control regulations. If the customer cannot, or will not, make commonly reasonable efforts to assist Precision Aero Technology in the correct identification or classification of items relative to U.S. export control regulations, then the customer hereby indemnifies and holds harmless Precision Aero Technology from any resulting violation and/or penalties which may arise from the inaccurate classification of items and any resulting exports of such items which occurs.

The term "item" (as described herein) includes product or hardware, technical data, software, or technology which is subject to any U.S. export regulation. "Item" does not just refer to the physical product itself.

Precision Aero Technology will not export restricted items without documented proof of a license or agreement from the appropriate U.S. governmental authority, and will follow all terms, conditions and provisos on such license or agreement as a condition of exporting and engaging in business with its customers.

Precision Aero Technology shall not be liable in any way to customers or third parties for delays caused by licensing issues to the extent such licensing issues arise out of customer's failure to cooperate with and assist Precision Aero Technology in its efforts to accurately classify items provided by the customer or manufactured to the customer's requirements, designs and/or specifications.

The customer will also ensure that all company personnel who represent the customer in a visit to Precision Aero Technology will identify their citizenship/nationality. In the event Precision Aero Technology informs customer that restricted items will be involved or accessible on a site visit to Precision Aero Technology's facility or customer otherwise knows that restricted items will be involved or accessible on a site visit to Precision Aero Technology's facility, customer will only send personnel on such a site visit who are authorized by the U.S. export regulations to receive and work with restricted items.



Terms of Purchase:

Precision Aero Technology fully complies with all U.S. export control regulations, including the International Traffic in Arms Regulations (ITAR) and the Export Administration Regulations (EAR).

As a Term of Purchase, Precision Aero Technology requires its suppliers to use reasonable efforts to cooperate with, and assist, Precision Aero Technology in the correct identification and classification of items provided by the customer or manufactured to customer's requirements, designs and/or specifications, which may be subject to U.S. export control regulations. If the supplier cannot, or will not, make commonly reasonable efforts to assist Precision Aero Technology in the correct identification or classification of items relative to U.S. export control regulations, then the supplier hereby indemnifies and holds harmless Precision Aero Technology from any resulting violation and/or penalties which may arise from the inaccurate classification of items and any resulting exports of such items which occurs.

The term "item" (as described herein) includes product or hardware, technical data, software, or technology which is subject to any U.S. export regulation. "Item" does not just refer to the physical product itself.

Precision Aero Technology will not export restricted items without documented proof of a license or agreement from the appropriate U.S. governmental authority, and will follow all terms, conditions and provisions on such license or agreement as a condition of exporting and engaging in business with its customers.

The supplier will also ensure that all company personnel who represent the supplier in a visit to Precision Aero Technology will identify their citizenship/nationality. In the event Precision Aero Technology informs supplier that restricted items will be involved or accessible on a site visit to Precision Aero Technology's facility or customer otherwise knows that restricted items will be involved or accessible on a site visit to Precision Aero Technology's facility, customer will only send personnel on such a site visit who are authorized by the U.S. export regulations to receive and work with restricted items.

All items provided to Precision Aero Technology should be provided in the specific condition set forth in the official purchase order and supplier ensures through acceptance of any purchase order from the Precision Aero Technology that subject items must be overhauled, repaired, or inspected in accordance with approved data and supplied with a dual release certificate (FAA/EASA) unless accepted in writing prior to shipment. If purchased item is in New condition, supplier ensures that the material is indeed in new condition and has never been previously installed nor stored improperly as per manufacture recommendations.



Precision Aero Technology also requires that all transactions resulting in a core due, be communicated to Precision Aero Technology on initial Order Confirmation. All cores that are returned by Precision Aero Technology must be evaluated for overages within a 21 day period (calendar) from the date of acceptance. If Precision Aero Technology is not notified of overages and provided supporting documentation within the 21 day period, the Precision Aero Technology will consider core accepted by Supplier and no additional charges will be paid after the 21 day period without written approval.

Precision Aero Technology also requires its suppliers to comply with a Counterfeit Parts Prevention Program when supplying electronic components/assemblies to PAT.

Federal Contract Compliance:

To the extent required by law, Precision Aero Technology and subcontractors shall abide by requirements of 41 CFR §§ 60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities and prohibit discrimination against all individuals based on their race, color, religion, sex, sexual orientation, gender identity or national origin. Moreover, these regulations require covered prime- and sub- contractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, protected veteran status or disability. This contractor and subcontractor shall also abide by the requirements of 29 C.F.R Part 471, Appendix A to Subpart A.

Supplier Quality Assurance

1. The supplier shall establish and maintain a quality system that covers all aspects of the supplier in connection with the Order. The supplier shall provide evidence of their quality management system and its processes to the Purchaser on request and demonstrate continual improvements.
2. Where required on the purchase order, the supplier must comply with the Purchaser's, customer approved special process sources.
3. The Purchaser is to be contacted (by the supplier) in the event of nonconforming product or material. Arrangements for the approval of supplier nonconforming product or material must be as directed by the Purchaser or Quality Manager.
4. Furthermore, the Purchaser must be notified of changes in product or process definitions that were not requested by the Purchaser. Notification should describe the change or changes that have been made or are being proposed. The Purchaser reserves the right to require its approval of the product or the process change before the supplier forwards the product. Approval shall be obtained from the Quality Manager, if applicable.



5. The supplier shall provide the right of access to the Purchaser, our customer and regulatory authorities to the applicable areas, at any level of the supply chain involved in order to audit or inspect product and processes and to all applicable records.
6. When the Purchaser or its customer intends to perform verification at the supplier's premises; the Purchaser will first state the intended verification arrangements and the method of product release. This information will be communicated on the purchase order or via another acceptable purchasing arrangement.
7. The supplier shall not subcontract any product or process to a sub-tier supplier without the written consent of the Purchaser.
8. Verification by the Purchaser shall not be used by the supplier as evidence of effective control of quality by the supplier and shall not absolve them of the responsibility to provide acceptable product, nor shall it preclude subsequent rejection by the Purchaser.
9. Where required by the purchase order, the supplier shall provide applicable certification.
10. Where the Purchaser provides measuring, inspection or test equipment to the supplier to be calibrated, they shall ensure that it has been calibrated against measurement standards traceable to national or, international standards and where no such standard exists; the basis used for calibration shall be recorded.
11. The supplier shall ensure that personnel who perform activities that product quality including those performing calibration are competent on the basis of education, training, experience or qualification and records of such are maintained.
12. The supplier shall provide and maintain all tooling including gauging and jigs required to manufacture the goods.
13. The supplier shall ensure where applicable, that traceability is maintained of product and material through the supply chain.
14. No deviation from the requirements stated on the purchase order shall be accepted without written consent from the Purchaser.
15. The supplier shall flow down to the supply chain applicable requirements including those of our customer where stated on the purchase order.
16. The supplier shall retain records only as long as needed, destroying or deleting them appropriately when that period has ended.



17. Records shall be retained in such a manner to ensure they are readily retrievable, legible, and identifiable and suitably protected to prevent damage, loss or deterioration.
18. The supplier is expected to develop, implement and maintain effective methods and processes appropriate to their products to minimize the risk of introducing counterfeit material. In addition, the supplier shall provide notification to recipients of counterfeit material(s) when warranted. If suspect or counterfeit material(s) are furnished under this purchase order or are found in any of the material delivered hereunder, such items will be quarantined and then ultimately be destroyed by PAT. The supplier shall promptly replace such counterfeit material(s) with material acceptable to PAT. The supplier shall be fully liable for all associated costs.
19. The supplier is expected to develop, implement, and maintain effective policies and training programs to ensure their employees are aware of their contribution to product or service conformity, their contribution to product safety, and the importance of ethical behavior.
20. Supplier must agree to PAT's requirements for format and content of the external provider's delivery documentation package.
21. PAT requires that the supplier maintains a high standard of ethical conduct in all its dealings with PAT. The supplier, where requested, shall provide evidence of ethical behavior not limited to anti-bribery, antichild labor, anti-slavery and whistleblowing.