



## Warranty Policy

### Customer Repair/ Overhaul Warranty:

All items "Overhauled" by Precision Aviation Group (PAG) include a one (1) year or three hundred (300) hours of operation warranty. Items certified as "Repaired" include a six (6) month or One hundred (100) hour warranty. During this warranty period, PAG guarantees the part to be free from defects in material and workmanship under normal usage, providing installation and handling have been conducted in a professional manner. Warranty is valid on labor and parts replaced at last service only. Units found "No Fault Found" and were "Tested/Inspected" do not include warranty. Warranty expires upon reaching the expiration date or hours, whichever comes first. Any extended or negotiated warranties are only valid if received in writing prior to sale. Should a unit fail during the warranty period, the unit must be returned to PAG for warranty evaluation. Warranty exchanges are provided at PAG's sole discretion.

### Exchange/ Outright Sale Warranty:

Items sold on Exchange or outright receive the same above-mentioned warranty based on condition. Items sold in "Inspected/Tested" Condition will receive a six (6) month or one hundred (100) hour warranty. Warranty exchanges are provided based on availability and are not a guarantee.

### New Outright Warranty:

All new units carry the Original Equipment Manufacturer (OEM) warranty. Warranties are subject to the terms and conditions of the OEM. Warranty replacements are only available based on OEM and PAG availability and in many cases the unit will have to be returned for warranty repair.

### Warranty Terms:

Warranty is effective from date of Invoice. The defective unit will be repaired or replaced at PAG's sole discretion once the unit is returned and the malfunction is verified. After the repair or replacement, the item will retain the unused portion of the original warranty. That warranty will be void if seals are broken. Warranty will be void on vacuum gyros if foreign matter, such as carbon or oil, is found upon disassembly. Likewise, should a unit be damaged in shipping or improper handling or installation by the customer, the warranty will be void. In the event of a warranty exchange, should the warranty core be evaluated and deemed to have customer induced damage, or no fault found, the warranty will be denied, and the customer is responsible for a billable exchange. Life limited or units with required Overhaul intervals may be prorated on exchange. PAG offers complimentary Ground shipping for domestic warranty or international economy service for international claims. This offer is only extended for return shipping only, we do not cover inbound shipping costs. PAG incoterms 2010 are EXW (Ex works PAG shipping dock). All units must be returned Delivered Duty Paid (DDP) and we are not responsible for any customer duties or taxes.

### Limitation of warranty:

The above warranty shall be the sole and exclusive remedy. The foregoing warranty is limited and exclusive. PAG makes no other warranty, expressed or implied, of merchantability or fitness for a particular purpose. In no event will be PAG be liable for resultant damage, loss of use, or consequential damages.

### Return Policy:

Any unit purchases from PAG may be returned for credit, in its original unopened packaging, via appropriate shipping methods within five (5) business days for its original sale price. Items returned after five (5) business days are subjected to a 25% restocking fee. If the unit is purchased from a third-party vendor by PAG on behalf of the customer, PAG reserves the option to invoice the customer for any restock fees charged by the third-party vendor. In addition to the restock fee, PAG reserves the option to invoice the customer for costs incurred in the re-certification of any unit returned for credit should it not be returned in its original unopened packaging.

**We accept all major  
credit cards**

